

Name of meeting: Cabinet
 Date: 12th January 2016

Title of report: Findings from the public budget consultation

Is it likely to result in spending or saving £250k or more, or to have a significant effect on two or more electoral wards?	Yes
Is it in the Council's Forward Plan ?	N/A
Is it eligible for "call in" by Scrutiny ?	No – The report is for information only.
Date signed off by <u>Director</u> & name	David Smith – 4 th January 2016
Is it signed off by the Director of Resources?	Yes (see above)
Is it signed off by the Assistant Director (Legal Governance and Monitoring)?	Yes Julie Muscroft – 29 December 2015
Cabinet member portfolio	Cllr Graham Turner

Electoral [wards](#) affected: All
 Ward councillors consulted: None

Public or private: Public – for information

1. Purpose of report

- 1.1 To provide feedback on the findings from the public budget consultation for consideration by councillors as part of the budget setting process.

2. Key points

Our approach

- 2.1 Following the publication of the council's Medium Term Financial Plan (MTFP) – our "Budget Book" – in October 2015, we ran a **six week public consultation**.
- 2.2 The **public consultation** ran for six weeks (Monday 26th October to Sunday 6th December 2015). We asked the public to 'weigh up' options on how the council will work differently in the future. They did this by choosing which statement out of two best matched their opinion against 12 options. These options were focused on how the council can best support its three key priorities:
- supporting communities to do more for themselves and each other
 - keeping vulnerable people safe and helping them to stay in control of their lives, and

- focusing on the things that only the council can do

It also asked the public state what they believe is the single most important thing the council does.

- 2.3 A **feedback questionnaire** was designed for public consultation, and this was promoted alongside bespoke contextual information on the budget, the 'budget book' and feedback from the 2014 budget consultation. The purpose of these was to provide people with contextual information about the budget planning process, the cutbacks that still need to be made and how we have involved people in conversations about the budget so far, as well as a structured format for sharing their views. A **questionnaire booklet** was designed for a small print run to be made available for networks and communities groups, on request.
- 2.4 These core consultation documents were published online at www.kirkleestalk.org along with the wider 'It's Time to Talk' engagement activities, promotional tools, videos and a 'Community Challenge' – see paragraph 2.5. The consultation was also accessible directly at www.kirklees.gov.uk/budgetconsultation for promotional activities directly aimed at the consultation.
- 2.5 The 'Community Challenge' asked the public which of 12 activities they could do to make a difference in their local area.
- 2.6 We used a range of **communication channels** to help raise awareness of the consultation and encourage people to take during the consultation period – for example press releases, the council's website, social media (*Facebook* and *Twitter* – paid for promotions), contact with local groups and networks (via VCS link officers at Kirklees Council) and our Kirklees e-panel. Paper copies of the consultation booklet/questionnaire were available for community groups and networks if a request was made for these. Posters promoting participation were on display in public buildings, and the staff at library buildings were briefed to encourage online participation on library computers.
- 2.7 We have encouraged people to take part in the consultation online wherever possible to help to save the council time and money, and only a small print of paper copies were available by direct request. In addition we have supported people to share their views in other ways where this was felt to be more appropriate (via email consultation@kirklees.gov.uk)

Who took part?

- 2.8 The **response rate** for this budget consultation was not as high as last year – which was the highest to date. In 2012 we had just 13 responses to our budget consultation; in 2013 we had 517 responses and in 2014 we received a total of 4595 responses across two phases (1679 in Phase 1 and 2916 in Phase 2); and in 2015 we received a total of **1410 responses**. This level of response emphasises the increasing awareness of the budget challenges faced by the council and the strength of feeling amongst local people. However, the 2014 budget consultation required more intense and wider engagement with specific, potentially effected groups, as it consulted on specific budget changes for 2015-18, and is still used to inform budget discussions.

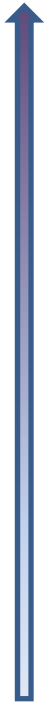
1410 responses

- 2.9 We received 1410 questionnaire responses – 1410, all of which were received online. We also had 2 separate comments via email, plus an additional 3 responses to the open text question via social media (*Facebook*).
- 2.10 Of the **1410** completed questionnaires we received, the majority (90% - 1229 people) came from Kirklees residents. 272 responses (20%) were from Kirklees Council employees - many of whom are also Kirklees residents. We received 22 responses on behalf of local community groups/organisations and 13 on behalf of local businesses.
- 2.11 There were more responses from South Kirklees (69%) than North Kirklees (27%). The age of participants ranged from 18 to 92, and 62% (832 people) were female. 8% (88 people) said they were from a Black and Minority Ethnic (BME) background, 10% (140 people) identified themselves as disabled and 6% (69 people) as Lesbian, Gay or Bisexual. 72% (980 people) said they were in paid work. This level of response from the different areas and groups remains consistent with previous years consultations.

The findings

2.13 The first part of the questionnaire asked people for their views on 12 **options** for how the council can work differently, and 'weigh up' which of two statements for each best matched their own opinion. The 12 options were on how the council can support its three key priorities by focusing its resources and budget. The table below summarises the responses given, with the options listed in order of most popular response to each of the 12 options, with the highest level response first.

Most support



Rank	Total %	Most supported 'weighing up' options
1	(84%)	Parents have a clear responsibility for getting their children to school safely
2	(83.5%)	I think the council should help to maximise disabled people's independence by helping them do more for themselves
3	(81.5%)	I think that the council should use modern technology to deliver services and reduce costs wherever possible
4	(74%)	I would generally prefer to travel to a central location, with a wider range of services available
5	(74%)	Parents and voluntary organisations should provide services for young people, such as out of school activity
6	(73%)	The council should focus its resources on preventing people dropping litter and fly-tipping
7	(68.5%)	The council should prioritise its own budget concentrating on the services it should provide
8	(63%)	I would be prepared to make a voluntary financial donation when I use a service
9	(60%)	People should be willing to pay a small extra amount of money for these services that don't usually have a charge
10	(57%)	I think it's important that the council sets aside some money to support new and existing businesses
11	(55.5%)	I think the collections should stay where they are now
12	(52%)	The council should prioritise maintaining services that are used by most people or that all residents benefit from

The table below summarises the responses given, with the options listed in order of unpopular response to each of the 12 options, with the lowest level of response first:

Least support



Rank	Total %	Least supported 'weighing up' options
1	(16%)	The council should provide services that enable children to get to school safely
2	(16.5%)	I think it's important to meet the needs of disabled people by doing things for them
3	(18.5%)	Modern technology doesn't really suit me - I need to have other options available to me
4	(26%)	The council should provide all services for all young people
5	(26%)	I would generally prefer to travel to separate places to access different services
6	(27%)	The council should focus its resources cleaning up litter and abandoned waste
7	(31.5%)	The council should top-up other public service budgets where they have reduced, to help preserve the services they provide
8	(37%)	I would not be prepared to make a voluntary financial donation when I use a service
9	(40%)	People should not be asked to pay extra for these council services that don't usually have a charge
10	(43%)	I don't think that the council should set money aside to support new and existing businesses
11	(44.5%)	I think the council should hold exhibitions in new and different locations around Kirklees
12	(48%)	The council should prioritise maintaining services for the most vulnerable adults and children in Kirklees

- 2.14 The final question asked people to state what they think is the single most important thing the council does. We received **752 responses** to this question (plus an additional 3 when the same question was asked on social media *Facebook*), and these have been themed. 53% of respondents to the consultation provided an answer to this question. The most popular theme was **supporting vulnerable people** with roughly a third of participants indicating that this is the single most important thing the council does. Other popular responses were **waste collection, services for all, education, the environment, safe communities** and **roads**. A full list of these responses is provided at Appendix 2, and a breakdown by theme with illustrative quotes at Appendix 3.
- 2.15 A 'marked-up questionnaire' (MUQ) containing the full set of findings and a breakdown of who responded is provided at Appendix 1.

Comments

- 2.16 We received some comments during the consultation via email:
- 2 comments via email to consultation@kirklees.gov.uk
- 2.17 A full transcript of additional comments received outside of the consultation is provided at Appendix 5 for reference.
- 2.18 No deputations or petitions were received by Cabinet.

Equality Impact Assessments (EIAs)

- 2.19 As part of the budget process, services have used Equality Impact Assessments (EIAs) to help understand the potential impact of different budget options and ideas on different groups of people. A complete list of all the EIAs undertaken and where to find them is provided at Appendix 4.

3. Implications for the Council

- 3.1 Public consultation is an important part of the budget setting process. It helps us to ensure that we have considered the views of different communities in Kirklees as part of our planning and decision making. The findings must be taken into account alongside the detailed findings from last year's budget consultation and other available intelligence and should be used to help inform thinking. Consultation is not devolved decision making, however: ultimately, the final decisions about the budget are made by Council and operational decisions arising from the budget are made by Cabinet.
- 3.2 For consultation to be genuine we need to ensure that it is undertaken when proposals are still at a formative stage, that adequate information is given to enable consultees to respond, that adequate time is provided in which to respond and that decision makers give conscientious consideration to the response.

4. Consultees and their opinions

- 4.1 The budget consultation was developed by a working group of officers, led by Jane Brady. As part of this process, Assistant Directors and Comms Board were engaged to consider options and ideas to be included as part of the overall budget consultation. The group has also been receiving legal advice throughout the process.

4.2 As part of the budget process delegated authority was given to the Director of Resources (David Smith) in consultation with the Leader (Cllr Sheard) and Cabinet portfolio holder for Resources (Cllr Turner) for finalising the approach and content of the consultation.

4.3 Further discussion also took place at Executive Team Meeting (Oct 2015) to help agree the content of the consultation.

5. Next steps

5.1 The consultation findings (as per this report) will be taken to the full Council meeting on 20th January 2016.

5.2 Final budget decisions will be made at full Council in February 2016. Members will be reminded about the consultation as part of that decision making process in February and the need to have full regard to it.

6. Officer recommendations and reasons

6.1 It is recommended that the findings of the consultation (as per this report and appendices) are presented to Council on 20th January 2016.

6.2 Councillors must consider the consultation findings (in line with the advice in paragraphs 3.1 and 3.2) and take into account this feedback alongside EIAs and other relevant information to support the budget planning process and decision making.

7. Cabinet portfolio holder recommendation

In agreement with officer recommendations above.

8. Contact officers and relevant papers

Nicki Boothman Policy Team, Communities, Transformation and Change
Liadan Buggy Policy Team, Communities, Transformation and Change

All the relevant papers are provided here as appendices.

- Appendix 1: findings from Consultation (% responses to core questions)
- Appendix 2: final question comments - full transcript
- Appendix 3: final question comments - illustrative examples (themed)
- Appendix 4: full list of Equality Impact Assessments (EIAs) and where to find them
- Appendix 5: additional email comments received

9. Assistant director responsible

Jane Brady, Assistant Director for Customer & Exchequer Service

Budget Consultation:

It's time to talk about the budget 2016-17

Full summary of responses (marked up questionnaire):

1410 responses received

Budget Consultation

This time last year, we held a two phase budget consultation, which helped our councillors to make decisions on our 2015-16 budget. You can read a summary of what you told us in the phase one report and phase two report.

Because you gave us your feedback on many future options and ideas last year, we can continue to use your ideas to help us make decisions for 2015-16 and beyond. We are now developing new ways of working as we start our journey to become your New Council. We'd like your help to 'weigh up' some options for how we do things differently.

We need your council's budget to best support our three key priorities in Kirklees:

- supporting communities to do more for themselves and each other,
- keeping vulnerable people safe and helping them to stay in control of their lives, and
- focussing on the things that only the council can do

More information on how the council spends its money: **The Council's Budget Summary**

Your input will help us to understand what you support the most, and least. Your views will then be considered by councillors alongside other information before the final budget decisions for 2016-17 are made in February 2016.

The questions are divided into two sections:

- Section 1 - where you choose which statement comes closest to your own opinion
- Section 2 - to help us see how views differ between groups.

Section 1 - which statement comes closest to your own opinion

Thinking about where it is most important for the council to focus its resources, which of these two statements comes closest to your own opinion:	
716 (52%)	The council should prioritise maintaining services that are used by most people or that all residents benefit from
661 (48%)	The council should prioritise maintaining services for the most vulnerable adults and children in Kirklees
Thinking about non-essential council services that people use occasionally, which of these two statements comes closest to your own opinion:	
829 (60%)	People should be willing to pay a small extra amount of money for these services that don't usually have a charge
548 (40%)	People should not be asked to pay extra for these council services that don't usually have a charge
Thinking about services that people use occasionally, which of these two statements comes closest to your own opinion:	
868 (63%)	I would be prepared to make a voluntary financial donation when I use a service
510 (37%)	I would not be prepared to make a voluntary financial donation when I use a service
Thinking about the locations where people access Kirklees services, which of these two statements comes closest to your own opinion:	
1020 (74%)	I would generally prefer to travel to a central location, with a wider range of services available
353 (26%)	I would generally prefer to travel to separate places to access different services

Thinking about how you contact the council, which of these two statements comes closest to your own opinion:	
1124 (81.5%)	I think that the council should use modern technology to deliver services and reduce costs wherever possible
255 (18.5%)	Modern technology doesn't really suit me - I need to have other options available to me
Thinking about supporting the local economy, which of these two statements comes closest to your own opinion:	
778 (57%)	I think it's important that the council sets aside some money to support new and existing businesses
597 (43%)	I don't think that the council should set money aside to support new and existing businesses
Thinking about other public service organisations, for example; Police, Health Services, Colleges etc., which of these two statements comes closest to your own opinion:	
433 (31.5%)	The council should top-up other public service budgets where they have reduced, to help preserve the services they provide
940 (68.5%)	The council should prioritise its own budget concentrating on the services it should provide
Thinking about the Kirklees art and heritage collections, which of these two statements comes closest to your own opinion:	
605 (44.5%)	I think the council should hold exhibitions in new and different locations around Kirklees
754 (55.5%)	I think the collections should stay where they are now
The council and residents working together	
Thinking about residents' responsibilities and things the council does, which of these two statements comes closest to your own opinion:	
1150 (84%)	Parents have a clear responsibility for getting their children to school safely
223 (16%)	The council should provide services that enable children to get to school safely
Thinking about residents' responsibilities and things the council does, which of these two statements comes closest to your own opinion:	
1000 (73%)	The council should focus its resources on preventing people dropping litter and fly-tipping
377 (27%)	The council should focus its resources cleaning up litter and abandoned waste
Thinking about residents' responsibilities and things the council does, which of these two statements comes closest to your own opinion:	
1011 (74%)	Parents and voluntary organisations should provide services for young people, such as out of school activity
353 (26%)	The council should provide all services for all young people
Thinking about residents' responsibilities and things the council does, which of these two statements comes closest to your own opinion:	
1139 (83.5%)	I think the council should help to maximise disabled people's independence by helping them do more for themselves
225 (16.5%)	I think it's important to meet the needs of disabled people by doing things for them

What do you think is the single most important thing the council does?

752 responses (53% of participants)

+ 3 from social media (Facebook)

Text characters remaining: 100 left

Section 2 - About you

This section asks you for some details about you. Please answer these questions as the information will help us to understand who has responded to the consultation and any differences in views between groups. As with all the questions, your answers are completely confidential and will not be used to identify you as an individual.

Are you completing this questionnaire:	
1229 (90%)	as a Kirklees resident
272 (20%)	as a Kirklees employee
13 (1%)	on behalf of a local business
22 (2%)	on behalf of a local community group / organisation
18 (1%)	in another capacity

What is the first half of your postcode? (e.g. HD5)

1340 postcodes provided in total
1279 (95%) recognised Kirklees postcodes
122 (5%) outside Kirklees or invalid

361 (27%)	North Kirklees
918 (69%)	South Kirklees

Are you:

832 (62%)	Female
519 (38%)	Male

What was your age on your last birthday?

1320 ages provided (range 18 to 92 years)
(1323 ages received in total – 3 invalid and not included)

0 (0%)	<16 years
20 (1.5%)	17 – 24
151 (11%)	25 – 34
317 (24%)	35 – 44
363 (27.5%)	45 – 54
293 (22%)	55 – 64
176 (13%)	65+

Do you consider yourself to be disabled?

140 (10%)	Yes
1220 (90%)	No

What is your ethnic group?

45 (4%)	Asian / Asian British	1185 (92%)	White
10 (1%)	Black / Black British	18 (1%)	Other ethnic group

33 (3%)	Mixed / Multiple ethnic groups			
------------	--------------------------------	--	--	--

How would you describe your sexual orientation?

1121 (85%)	Heterosexual / straight		34 (3%)	Gay man
20 (2%)	Bisexual		101 (8%)	I am not prepared to say
15 (1%)	Lesbian / gay woman		36 (3%)	None of these

Are you:

980 (72%)	Working (either full-time, part-time, self-employed, freelance or doing any other kind of paid work)		35 (3%)	Caring (unpaid) for a dependent relative
249 (18%)	Wholly retired from work		6 (0%)	In full-time education (at school, college or university)
13 (1%)	Unemployed and available for work		39 (3%)	Other
46 (3%)	Long term sick or disabled			

Thank you for taking the time to share your views, **please click submit to finish.**

You'll be taken back to It's Time To Talk where you can take part in the Community Challenge!

Budget Consultation:

It's time to talk about the budget 2016-17

List of all comments received to Q:

What do you think is the single most important thing the council does?

Please note this is a direct copy of the responses to the question without editing.

What do you think is the single most important thing the council does?

(max. 100 text characters)

752 responses (consultation) 3 responses (social media *Facebook*)

- What do you think is the single most important thing the ...
- Supporting vulnerable children and adults
- household glass and green waste collection
- Making sure that the communities are safe and happy.
- Looking after and supporting vulnerable people
- Collect Council Tax
- Keeping people and community safe
- Support residents
- Helps people to do more for themselves and the community around them
- Coordinates communities and services.
- social order
- Provides opportunities for people to help themselves but could do better.
- How can this be answered! what can be gleaned from the results! Flawed questioning.
- Takes the views of its community seriously.
- Look after their disabled residents.
- looks after vulnerable children and adults
- I think they should concentrate on road networks and improvements
- Waste collection
- protecting children and old people at greatest risk
- Keeping local services local and maintaining street and highway safety.
- providing the best public services for all
- empty the bins
- Supervising, paying (and organizing?) public services
- services for the most disadvantaged to improve their quality of life
- Education
- Caring for the vulnerable
- There is no SINGLE thing
- supports vulnerable older people
- Children's Education
- Protection of vulnerable children and adults, community health and wellbeing.
- Provides essential services for vulnerable children and adults.
- Libraries
- Ensure people are safe and supported where required
- Support young people in education, training and volunteering, then in supporting older generation.
- I dont think there is a single most important thing the council does. It depends on the user's age.
- refuse disposal
- They try to do what's best for all the community
- Provides services
- Concentrate on things that really matter
- helping people (whether individually or in groups) to help achieve their needs, wants, education etc
- supporting the vulnerable
- Empty bins
- caring for vulnerable people
- This is hard to say because of waste, bad workmanship, over staffing of certain positions.
- Bin emptying, maintaining planning laws, keeping vulnerable people safe, maintaining local heritage
- makes sure that vulnerable adults and children are safe
- Provides Bin Collections

- Offers a wide range of activities for people to improve Health and Well being e.g Libraries, Museums
- Keeping roads in a good condition (this could be better) so we don't all grind to a halt.
- children and adults services
- Rubbish Collection
- supporting vulnerable adults and children
- Ensure their local area runs safely efficiently happily and well. Happy safe cared for residents.
- ensure the well being of it's residents
- provide services that residents need, library services, refuse collection, road repairs, street ligh
- Provide the services which keeps its residents safe, healthy and supported where appropriate.
- Everything!
- Emptying the bins
- Creating attractive and thriving area which has strong economy, culture and heritage.
- Looking after people who need care
- I personally think, that KMC spends too much of OUR money internally instead of the residents.
- Has to keep the essential services going that affect everyone who pays council tax.
- Listen to what the residents in the area want. Install more cameras to fine and prevent littering
- Waste collection
- Strategic coordinator of finances and services for its population
- Provide & Maintain the local infrastructure, so that residents can work & live well for themselves.
- Care of vulnerable - old or young.
- Looking after vulnerable people,young and old
- sets the standard by encouraging,training and guiding
- refuse collection
- helps with housing benefit
- Housing
- It should provide access to further education, the arts and recreation for those unable to pay
- economic regeneration
- represents the people of the district
- Looks after our public buildings
- it SHOULD ensure the core infrastructure is maintained at a decent level throughout kirklees
- social care, environmental health (bins, waste, food etc)
- social services
- Refuse collection
- maintaining a safe and healthy environment for all its inhabitants
- roads
- Helping elderly/disabled/vulnerable people where there is no family support
- They make Kirklees a fabulous place to live work and visit!
- listen to people
- Refuse collection
- Refuse collection and keeping Kirklees clean and safe.
- Keep everyone safe
- Providing a safety net for our vulnerable elderly people
- Helping disabled, disadvantaged, elderly and sick members of our society and their families.
- There isn't one. All the services the council provides, at some level are important to everyone.
- Provide a co-ordinated approach (guidance) on service provision
- Providing care for the elderly, vunerable adults and children.
- Act to reduce the council tax.
- Most important = ensuring vulnerable people are supported.
- protect vulnerable adults
- to get it right - stop been wasteful reduce work sherkin and not support staff who never perform
- Caring and supporting vulnerable people, whether this is elderly people or vulnerable children.
- Have access to services in the local community
- Stewardship of public resources.
- Provides and maintains infastructure which supports the community of Kirklees.

- Supporting disabled and older people with care and support
- coordinate activity to ensure efficient delivery of services
- Provides a fantastic education for our younger community
- Look after the vulnerable
- provide people with somewhere safe to live
- Provide essential utility services such as waste collection
- Providing a single point of contact for people wanting to access social care.
- Providing help for vulnerable adults and children that is easy for them to access and available to t
- Provides housing for those unable to afford to house themselves.
- Keeping the streets clean and safe
- Supporting people and organisations to work for the community
- bin collections
- education
- Represent and protect the community, educate children, protect the elderly and vulnerable.
- Provide care for the elderly and children
- waste collection
- empty the bins
- providing support to disadvantaged groups
- Made Dewsbury & Batley Towns Grave Yards for Local Businesses
- Supporting vulnrable adults and children
- Waste ie bin emptying and bulky waste collection
- Provide good servcie at the point of contact
- Providing support for vulnerable people who need it
- Safeguards children
- You cannot pick a single thing but high on the list is keeping children safe/bins
- It is to spend public money wisely by ensuring its processes are as efficient as possible
- Provide essential services
- protect children and vulnerable adults
- educate young people
- Funding the arts
- Child protection
- Keep library's open
- Provide homes
- Protects our local environment
- Bin collections
- Provide Refuse collection and libraries
- Collect rubbish bins
- Provide statutory services for children and adults
- remove refuge
- Provide essential services for all.
- Protect vulnerable and disabled people.
- Not one single thing. Can't even guarantee the buns are emptied as per the new rotas
- Refuse and keeping the town clean and welcoming is important.
- ????????
- Meeting the needs of vulnerable children and adults
- provide schooling closet to where a child lives
- Support people to do things for themselves, make individuals responsible for their actions & empower
- Serve as a safety net for the vulnerable.
- collects rubbish
- Keeping the streets clean and tidy
- Provide good social housing
- Maintenance of the public realm e.g. roads, paths, parks
- This is impossible to say. However from line services like child protection social work is high need
- Ensuring that Kirklees is a safe and pleasant place to live for ALL residents

- leading
- Public services.
- Waste removal and disposal.
- Provide waste collection
- Provide essential services with the minimum amount of wastage
- Aside from the management of the host of services provided; refuse collection.
- Helping elderly/disabled/vulnerable people where there is no family support
- Social Services, especially for vulnerable children
- Looks after vulnerable people at the moment but needs to keep essential services running
- Look after vulnerable people
- Provision of education
- Education,
- Safeguarding children, young people and vulnerable adults. support for community learning
- wastes money
- Collects rubbish
- No thoughts on this
- Emptying bins
- Provide services for the vulnerable and elderly
- provide essential services as cheaply as possible without cutting corners
- Provides essential services for all residents.
- manage the budget wisely with no more silly schemes which come to nothing i.e. fish farming.
- Protect Vulnerable People
- Be held to account by local people
- Litter & waste management
- Education
- keep the streets clean from litter - a tidy environment is more likely to promote tourism
- keep people safe and healthy
- A safety net for vulnerable people. This can include prevention and targeted services.
- Maintains a structure for society to live in a clean, sociable manner
- Be there for people when they have no one else who can help them at that time
- look after the older people who on the most part have paid in a lot of money into the system.
- Maintain law and order
- safe-guarding
- Too simplistic a question - the council should provide the essential services
- Safeguarding children and ensuring their welfare.
- deal equally with areas on a racial and financial basis
- Maintain roads
- Protect the vulnerable
- empty bins
- I wanted to say something but you wouldn't allow me sufficient space!
- Supporting the most vulnerable people in the Kirklees community
- support the vulnerable as we live in a difficult time. These people can get forgotten
- Supporting disabled and elderly people
- Education
- support for the most vulnerable and their carers
- Safeguarding vulnerable children and adults
- Collect waste, maintain highways and safety
- Facilitating services for our youngest and most vulnerable children, the disabled and elderly
- secure long term housing
- Emptying bins
- Waste disposal
- Directly provide employment for local people
- Provides services for vulnerable people.
- Safeguarding and support for vulnerable adults and children

- the environment - parks/paths/bins and employing local people
- Education
- providing opportunities for young people, especially the younger play age group 8 - 12yrs
- Employ Local People
- Helping the elderly / vulnerable
- Difficult to say as they rarely listen to resident concerns, especially at Planning level.
- Picking street litter
- support vulnerable residents
- Refuse collection
- It unites people who live in the area, has a voice for its people, serves them the best it can
- Helps people in need
- safeguarding of vulnerable children and adults
- vulnerable people
- Providing residential and community social care for older and other vulnerable people
- Looking after vulnerable people
- Social Care
- keep the streets clean and the making the roads safe
- Safety and support
- keeping people safe whatever the service
- keeping the place clean, safe and helping residents with essential local services
- keep the streets clean and tidy
- Proved services for people in need
- Looking after vulnerable children, adults and families.
- looks after every resident in Kirklees irrespective of gender, age etc
- I think this dichotomous questionnaire is divisive
- Social care
- Safeguarding the elderly and ensuring the services being delivered are safe and effective
- Be the safety net when needed
- help vulnerable people
- Support the vulnerable regardless of age
- Rubbish Collection
- Maintain roads
- provide a library service
- Cares for people in vulnerable situations
- Social Care
- Provide advice and support to the vulnerable
- To my thoughts, it gives all a good standard of care and in an age where life is unpredictable .
- supporting social care
- It's not one thing, but only the council can carry out certain legally-obligated functions
- Help people
- Ensure its elderly residents are looked after & cared for when they're unable to care for themselves
- care and support the most vulnerable adults and children by maintaining their services
- provide essential services
- Provide social services, especially for the disabled.
- Providing care and support for the learning disabled.
- Housing is most important but needs improving
- adult service's
- There isn't a single thing. Many things the council does are very important and impossible to compare
- Provide education
- ensuring all its residents are safe and provide services that meet their ever changing needs.
- Supporting growth and development of Huddersfield e.g. growth of the University.
- Provide good quality education
- Taking care of public spaces. (including grass cutting)
- Libraries

- Education for all children. Helping maintain the best possible outcome for all children.
- Providing a safety net in several areas for vulnerable people
- Care for the vulnerable
- Care for Vulnerable children and adults
- Funding adult social care provision
- looking after children who have no one else
- social care
- repairs service is exceptional
- supporting people to live in the community
- Supporting young people and older people as required - especially in times of need eg Rapid Response
- Maintains the roads and keeps areas looking tidy.
- Nothing u stop short on everything
- Nothing
- Maintain roads
- Refuse Collection
- collects dustbins. Can't think of much else at the moment as not wholly aware of everything they do.
- Policing
- Supporting vulnerable adults and children
- Schools and education.
- Education services
- wasting tax payers money
- providing refuse collections vand tips
- Not be profligate with my money
- Empty bins
- Keeping my environment safe and clean providing facilities for all to use
- Empty the bins
- Ensure that education is one of it's top priorities !!!
- Providing social housing
- Provide services that are useful to the whole community
- providing support for vunerable people via social support locally we need one number for all servic.
- General Services but should weed out dead wood and overpaid penpushers
- budget so that all residents and businesses cam benefit from tesources available.
- rubbish collection
- Social care to the vulnerable
- Mental health services and other support for vulnerable people
- I think the Council should remember it is a service to the people of Huddersfield and Dewsbury
- Ensures good governance of public finance and services.
- Refuse collection
- Emptying bins (should be weekly!)
- Waste collection
- Protection of vulnerable adults and children
- makes me realise why I dislike the socialism
- Not a lot right to be honest should help people that are British to get more housing
- bin collections
- Protect vulnerable adults and children
- To be honest I'm not sure, but I would like to think it's local education,
- Education
- Maintains local country side for future generations to enjoy including, keeping bridleways clear
- Waste Mooney
- The green spaces and enviroment , ask yourself what makes you feel good when on holiday.win,win.
- roads
- Pays the bigwigs far too much!
- Manages the areas social infrastructure
- Supporting vulnerable adults and children with services they wouldn't otherwise access

- I'd like the council to tell me what it thinks is of most value
- Makes wrong decisions
- Adult Social Care
- Protect vulnerable adults and children is vital
- Provide services that we have paid for.....
- bin and large rubbish collection. road gritting.
- Making the streets secure.
- Caring for the vulnerable
- Providing services for vulnerable young people and adults
- Protecting and managing open green spaces, including heritage sites
- Empty bins
- Support children and vulnerable adults
- PROTECT CHILDREN
- Provide the services no one else could or should provide.
- I think the council should stand up to central government with regard to cuts
- Maintain properties
- Provide and safeguard the full range of public services
- Services mesh together to be effective, not in isolation
- Early intervention
- Safeguarding vulnerable adults and children
- Ensuring the most vulnerable in society get the help they need
- Empty bins and keep streets free of litter
- Providing and monitoring services for the vulnerable - especially but not exclusively the elderly
- Adult Social Care and residential services for children and adults
- Protect children
- Education
- Impossible to answer
- Policing--- keeping the streets and our homes safe. It would be nice to see more community officers
- support for vulnerable people
- provides services to all of the community of Kirklees equally and without discrimination of any kind
- Provide essential services where it has a statutory obligation
- They do very little for the people who pay their wages so don't know
- emptying bins and cleaning up dog mess
- education
- I don't see there would be any difference should the council cease to function
- Highway maintenance
- Look after vulnerable people
- Increase spend on public services including street lighting - reduce crime & feel safer
- Refuse services
- Cleaning and refuse collection, including management of recycling
- vision & leadership to make our places environmentally sound, good for business and great for people
- ignore central government. Do your best for the people with the resources you have.
- Provide adequate infrastructure
- I wish you would try to attract industry over students. We need jobs here, not just in Leeds
- I wish you would try to attract industry over students. We need jobs here, not just in Leeds
- Care for the elderly
- Empty dustbins
- Roads, waste, planning question is too broad
- There is no one thing more important than others
- Education
- Always keep looking for improvement and do not be lethargic and complacent .
- Infrastructure especially roads
- Bin Collection
- Provide local services

- Maintaining the infrastructure of the district
- Rubbish collection keeping the streets clean and free from vermin
- At the moment nothing
- Funding organisations that support young people and those with disabilities through creative arts
- Maintain emergency services, preventing crime, fire prevention and Nhs services
- Not value for money
- Protecting the vulnerability of children and providing an excellent quality education.
- Collects bins as it's the only service I feel I get from my monthly huge payment of council tax
- Listen to what its population tells it it needs
- Empty bins
- What do the council do ?
- Provide safe environment to live in and thriving areas
- Provide youth services
- its what it doesnt do!! it prioritises the needs of outsiders rather than its own residents
- Planning.
- Provide a clean safe environment within budget
- Preserve the local green belt
- Keeping people safe, eg- more attention needs to be put on residential roads- speed restrictions req
- keeping streets clean and safe so that people want. to visit out town bring money in.
- Leaves Dewsbury to continue to deteriorate instead of spending money to regenerate it.
- spend the money wisely and make every penny count
- It tries to run the area as efficiently as possible.
- Provide a variety of services to people in the community
- Gritting roads & rubbish collection
- Road maintenance
- Housing
- refuse collection
- provides services for vulnerable individuals
- Roads and Refuse collection
- Ensuring a safe friendly and supportive enviroment for all residents.
- Provide and support services for those with disabilities, obvious and hidden
- Doing things that others can;t - better quality too
- There is no one single thing.Stop wasting money on propaganda and consultants.Show some leadership!
- keep the roads maintained and safe. eg gritted
- Collecting Waste, maintaing pot holes
- Maintaining and supporting schools to a high standard to ensure that young people have a sound start
- Environment
- bin collections
- They should maintain the town and surrounding areas to a high standard
- safeguarding
- Keeping a balance across all council services
- Caring for vulnerable children
- It should listen to what all residents want, not just play politics
- Social care for Adults and Children
- seems to waste money very well
- Regularly emptying rubbish bins
- Keeping upto and regenorating the local area.
- look after children
- Provide services for the older generation and those who through no fault of their own are unable too
- Refuse collection
- Ensure essential services run efficiently and economically.
- Provide services which are not available elsewhere e.g. refuse collection.Lending books now obsolete
- The council needs to continue to focus on the health and wellbeing of its residents in all it does
- Serve the needs of Kirklees

- Maximise the provision of public services through minimising welfare benefit cheats
- Educate
- I think providing services across the community and maintaining them in central locations
- all i get is my bin emptied every two week for £1200 a year .they waste a lot of money iv seen it
- Looking after vulnerable people
- road maintenance
- Providing the infrastructure which supports a balanced community
- Look after vulnerable and neglected children.
- Rubbish collection
- making sure Huddersfield is a safe and pleasant place to live,ignoring national guidelines.
- Care for the elderly
- Community cohesion
- Community cohesion
- education
- Looking after the local environment
- Appallingly pay its staff too high a wage especially the numerous 'managers' and senior managers.
- Provide preventative measures and support for people who need them.
- Keep the council tax to a minimum
- It acts as a central procurement facility
- Facilitate & enable continued normal Western lifestyle by providing basic services & transport links
- Organizing Local Social Cohesion!!
- Underpins communities and helps every individual feel part of a safe and supportive community
- Education
- Preserving communities
- maintaining local infrastructure
- Pay themselves far Too Much Money....
- Return public toilets this is one area of the uk were they have been removed its yuk people p publi
- Allow the general public to have a say in matters that have an effect on them.
- services and care for the most vulnerable - disabled, children, asylum seekers, elderly, mentally il
- Support the most vunerable members of our society.
- provide funding for preventory support services such as horton housing
- Reduce costs including pension payments and paying compensation
- it does not think hard enough about the decisions it makes before wasting hard earned council tax
- services.less money spent on trasnlating documents into foreign languages
- Emptying domestic bins and collecting fly-tipped or other dumped waste, street cleaning
- maintain the highways/transport infrastructure - to enable everything else to function
- Gritting the roads when necessary - a fantastic job
- Provides services for vulnerable adults & children
- Providing services that would otherwise not be undertaken
- provide appropriate support and services to disabled children and adults.
- refuse collection
- Refuse collection
- Voluntary organisations for young and disabled people who need some extra help, given to right peopl
- Helping the most vulnerable in terms of education and accessibility to opportunities to be part of t
- keeping us safe
- Provides housing for those in need
- Caring for vulnerable older people and children.
- Looking after the most vulnerable in the community
- Care to elderly & truly (not pretending) vulnerable persons.
- collecting household waste
- Provides services for elderly and vulnerable people
- Helping homeless.
- Maintain the basic infrastructure - health and safety Council responsible services
- Supporting education and public health.

- supporting the vulnerable in our community
- Education
- Refuse collection and even at this is poor. It is difficult to think of anything else it does,
- there is more than one important thing, but serving the public
- Education
- Supporting the most vulnerable members of the public.
- bin collections
- Unsure probably school and social work
- Providing services for the local area
- Supporting the needs of it's community, particularly people facing bigger barriers.
- collect rubbish
- Protection of Vulnerable adults and children
- Promote children to be healthy, active and to play an integral role in their community (the future)
- I am not really sure what the council does.
- Social care for yprung and old
- Supports the education of all Kirklees residents
- Maintain the ROADS
- remove household waste
- promote the Huddersfield area (should never have got involved with Dewsbury) as a place for business
- provides schools and they should all be good/outstanding not just some
- Social services - childrens and adults.
- Support those who are vulnerable.
- Re enablement team after some one has been ill or had an injury
- Getting people tp help themselves
- The most important thing is supporting local communities. it is essential it continues for everyone.
- Supporting residents to do more for themselves
- looking after vulnerable people
- Maintains statutory services while working in partnership with the Third Sector
- Esnuring the care and safely older people, people with disabled and those who are vulnerable.
- Manage and distribute resources and services for all areas.
- Refuse collection and recycling collection
- waste collections
- education
- Balance the books how the elected representatives feel fit
- Spend money equally across the town regardless of wealth.
- Protecting vulnerable children
- Empty my bin
- Maintains a streamlined service for residents
- Providing good education for the young
- Its important for the council to provide services cost effectively without loosing costumer service
- Provide decent homes.
- Provide decent homes.
- Social services, education, health homelessness
- Bin Collection
- Planning for the future
- Police, hospitals and schools
- Support its residents
- Empty bins
- impossible question
- Rubbish collection
- help the elderly
- Tree cutting
- Social services
- maintains a strong relationship with the local government in power

- They should provide provide affordable housing.
- fix the roads
- Look after their tenants
- Keep things running smoothly to the best of their ability, taking into account the budget awarded.
- Helping and protecting the genuinely disadvantaged members of the community
- I think the most important job is safeguarding young and elderly people. providing resources for the
- Helping people with council homes and repairs
- Collection of our rubbish
- The last question is not so clear cut it depends on the severity of the disability. Support for disa
- The most important thing that council dose is helping people with all the information they need.
- Providing social care services for our most vulnerable in society
- Roads!
- provide clean streets and footpaths
- I think the most important blunder has been the lack of street cleaning. Kirklees is a scruffy mess
- Providing modern accessible services and delivering value for money
- Wastes too much money on senior officers and higher up salaries and expenses should not be allowed.
- Mai tainroads and infrastructure... although kirklees do not do this well at all!
- It should be Planning & Building Control, but seems to fail in affordable housing
- Unfortunately residents believe that Kirklees council do not treat their constituents equally
- Decide how to spend our council tax wisely
- Offering experiences and resources to the public through its great museums, galleries and libraries
- Implementing State policies at a local level as determined by the elected Central Government.
- Helps vulnerable and needy people supports disabled and their carers
- Street lighting and rubbish collections
- Provide care for the elderly
- The council should do the minimum legally required as best it can with the minimum spend.
- I don now most of the time you only do what councilors want not the people 300 votes
- home care for the elderly/disabled/dying in their own homes
- the council protects the vulnerable.
- refuse collection
- provide facilities for council taxpayers
- Ensuring children get a fantastic education
- Keeping the local environment, clean, safe functional.
- Supports those most in need especially vulnerable children and adults
- looks after the adult and childrens services
- Takes their responsibility to provide social care services seriously, supporting providers.
- Education
- Attempt to maintain quality education and welfare
- Tracking down and prosecuting fraudulent claimants
- Regeneration
- Social care for all ages
- Looking after vulnerable people - old/disabled/abused.
- Providing housing
- Collect rubbish
- Provide Housing
- Keeping council tax as low as possible.
- Ensure it collects all monies due each year; spend money wisely, fairly, sensibly, transparently
- empty the bins
- Protecting children and vulnerable adults
- rubbish collection - thereby reducing the spread of disease and keeping the environment clean.
- social care
- Providing care for the elderly and under privileged
- Providing care for the elderly and vulnerable people and supporting I dependant living in this group
- Look after resients health and welfare

- i don't think there's one most important thing but refuse collection, child and adult protection
- Ensures vulnerable people are protected from harm.
- Road safety, children's crossing, providing salt for off road residents, road repairs
- Supports residents to live in a safe, attractive and prosperous place
- ?
- provides a customer service centre for face to face contact
- care for vulnerable
- refuse collection and local roads
- Look after the vulnerable
- Stop wasting money on stupid things that are not needed
- auditing council funded services to ensure the best possible service and value. eg dementia care
- Looking after the needs of people who cannot afford to keep their property maintain
- Provide / commission care for vulnerable children and adults
- Waste money, even now with cutbacks
- Allocating money and services to the most vulnerable in society
- Road upkeep
- treat all residents the same. stop making non minority communities feel marginalised. breeds hate.
- Schools
- It does not remove rubbish effectively or frequently enough.
- Culture: everyone leaves Huddersfield because there's none. And you scrapped Festival of Light!
- schooling
- the council should not cut funds to social care, mental health support and children's support in sch
- They increase the independence of disabled people by helping them to do more for themselves
- to look after the overall wellbeing of its residents
- Maintaining services for vulnerable people.
- Refuse collection and recycling
- Care for the vulnerable in our society, irrespective of their age
- Makes a mess of things like paying parking fee when you have already pay by your blue badge
- services to safeguard vulnerable and increase independence as much as possible
- services to safeguard vulnerable and increase independence as much as possible
- Care for and protect vulnerable children and adults
- Provides safe affordable accommodation and continually strives to keep it maintained free.
- Empty bins
- Stop wasting tax payers money
- keeping the services & jobs these entail intact. look after their staff who will look after services
- Attract new business, big and small into Kirklees, particularly Huddersfield town centre.
- provide care for vulnerable adults and children
- Collecting all rents on time and in full. This is money the council needs to enable it to work well
- safeguarding
- Refuse collection
- SHOULD Have a long term plan which looks at addressing the causes of problems not just the symptoms
- children's services
- Social care yes please
- provision of core services such as rubbish collection, highway maintenance
- Waste money
- Provide services for vulnerable people
- keeping the roads fit for purpose
- There is no single act that is the answer, it's the combination of all that it should do well in.
- Regular rubbish collections / emptying wheely bins regularly
- The roads
- Look after their own
- Ensuring that services used by people remain functional and well run.
- maintain roads
- can't say just one thing

- Road infrastructure
- Provide the best quality, cost effective services for its residents.
- Provide access to services for the community such as libraries, sports centres and swimming pools
- Its not a good a good questtion to ask some one who beleaves in local gov. Services .asa huddersfi
- Protect the most vulnerable
- education followed by cleansing and waste
- Collecting the Council Tax and chasing up non payment vigorously. Non payment of Rent should also be
- Going on experience nothing
- Empty bins
- Children services vulnerable adults
- Planning. You are ruining the nature of this beautiful area. It's sad.
- Make sure waste collection is adequate
- Should treat all sections of the community the same and not give much much more to certain sections
- Wasting money on pomunsercumstance. Get back to basics and prioritise essential work, clean drains.
- Keep people safe, whether by street lighting, road safety or helping vulnerable people
- Emptying bins
- Running local services for the benefit of its tax payers
- keeping resident safe..... community safety/cctv
- Rubbish collections
- Supporting and protecting vulnerable people.
- investing in public infrastructure -roads etc
- Provide libraries and resources for young people.
- Help the high street by reducing landlord and business rates
- the council no longer considers the responsibilities it has to the people of the borough important
- Keeping the roads in a good condition
- Education
- Protect childrens health, wellbeing & education from effects of community deprivation/family poverty
- Make poor choices with a lack of foresight and often accidentally line the pockets of those involved
- What a biased questionnaire! And what services are you talking about? Impossible to choose answers
- Looking after the environment in which we live, i.e. litter, lighting, highways etc.
- Acting as a focal point for services and information
- Help people who are elderly or disabled to be as independent as possible
- Upkeep of roads,paths,waste disposal,lightingand recreational facilities
- Communications - before changes take place and why it is necessary.
- Bin collection
- Be a central point of conact
- Working with all agencies to provide safe place for inhabitants. High risk area for cultural unrest
- providing public health services
- Spends our money foolishly
- Keeping face to face contact and customer service centres where I can go for face to face advice.
- Supporting the provision of services that help to keep people active and healthy
- Ensuring rubish is collected and disposed of and increasing recycling
- bin collection
- generates employment
- Education
- welfare
- Collects rubbish
- not really sure
- Safeguards vulnerable children.
- Empty the bins
- Schools and waste disposal
- ensure properties are safe
- Co-ordinating care for vulnerable adults and children
- Dealing with vulnerable adults and children

- Empty bins
- Keep people safe eg roads and gritting in winter are examples
- provides a safe haven for those that are different to go to where they can be discriminated for being
- Organises the budget to ensure we get maximum value in services for our money
- Is this survey secretly about closing museums/libraries? If so please do not. It is barbaric.
- Lower business rates so more people have the opportunity to open new business
- Education! Earlier quest. on young pple is misleading. Everyone should help!
- Bin collection
- Maintaining an infrastructure which enables the community to function
- Mobile library for people who can't get out so far.
- Social care - vulnerable adults and children
- look after the roads
- look after the vulnerable who have no one to look after them properly
- Protect vulnerable children and adults
- Keeping the area clean, safe and healthy
- Helps to keep Kirklees communities connected by providing services and enriching peoples lives
- Social Care
- Unsure
- Ensuring the services for vulnerable people, and current services to the wider public.
- I cannot pinpoint one service, there are numerous equally important services, eg early education and
- maintain social services
- be there for the community to provide the services it needs
- Keeping up and adapting to change to enable us to move forward and exist as a Council
- Keeping children safe from harm
- Provide vulnerable adults and children with access to support
- Protection of vulnerable people
- Support vulnerable people and enable the rest of us to do it ourselves
- Safeguarding the vulnerable, young people and elderly by keeping services in house.
- focus on the needs of Kirklees people
- provide jobs
- provide support for older/vulnerable adults and children in the community
- Provides valuable services to vulnerable customers
- support those who can't support themselves
- Providing help, support and advice to vulnerable people
- no idea
- Vulnerable families and young people
- Maintaining roads and pavements, including pot hole filling and clearing rubbish, foliage etc.
- safeguards children and vulnerable people
- make sure that the Kirklees area stays safe and productive
- Thriving town centres and supporting local business
- Keeps vulnerable children and adults safe from harm
- Should provide services for vulnerable, elderly and disabled people and education for children
- Provides and maintains essential services for the residents of Kirklees
- Supporting provision and care for Vulnerable adults in the community
- provide local infrastructure and social care
- providing support to vulnerable adults living in their own homes
- Supporting vulnerable adults to live a full life within the community
- protects the vulnerable
- Improve schools so they are all the same quality; would reduce competition for places & results
- Protect vulnerable children.
- Supporting vulnerable people
- Emptying Bins, street cleaning
- Providing a clean and functional place to live and work
- Maintaining a safe and clean environment as that is the foundation of overall good health.

- Wastes money and provides a bungling incompetent service to all the residents in the district
- Ensuring the safety of vulnerable adults and children
- Safeguarding

Social media:

- They look after there community and housing tenants
- Caring for our elderly and vulnerable in society
- Safeguarding and providing social care support to eligible children and adults

Budget Consultation:

It's time to talk about the budget 2016-17

Themed comments received to Q:

What do you think is the single most important thing the council does?

752 responses received (53% of participants answered this question)
+ 3 received via social media (Facebook)

① Every respondent had a maximum 100 character limit for their response

- **Supporting vulnerable people** was the most popular topic, accounting for almost a third of responses here.
- **Waste collection** was clear second, from around 1 in 7 responses.

Other popular topics:

- **Services for all** (essential services, things only the council can do, serve local people)
- **Education**
- **Environment** (inc. parks, paths, public spaces, planning)
- **Safe communities** (inc. crime prevention, community cohesion)
- **Roads** (inc. maintenance, gritting, infrastructure)

A smaller number of responses were received on these topics:

- **Strong economy** (attract businesses, employ local people, help the high street)
- **Housing**
- **VFM /innovation** (be efficient and adaptable, act to reduce council tax)
- **Culture** (inc. libraries, museums, events)

Some 'don't know' responses, and general negative comments, were also received.

Supporting vulnerable people:

“services for the most disadvantaged to improve their quality of life”

“Looking after vulnerable people, young and old”

“Most important = ensuring vulnerable people are supported.”

“providing support to disadvantaged groups”

“Helping elderly/disabled/vulnerable people where there is no family support”

“care and support the most vulnerable adults and children by maintaining their services”

“Providing a safety net in several areas for vulnerable people”

“Looking after the most vulnerable in the community”

“Care for the vulnerable in our society, irrespective of their age”

“Safeguarding and providing social care support to eligible children and adults”

Waste Collection:

“Waste removal and disposal.”

“Cleaning and refuse collection, including management of recycling”

“Collects bins as it's the only service I feel I get from my monthly huge payment of council tax”

“Emptying domestic bins and collecting fly-tipped or other dumped waste, street cleaning”

“Refuse collection and recycling collection”

“Collection of our rubbish”

Services for all:

“Coordinates communities and services.”

“Provide & Maintain the local infrastructure, so that residents can work & live well for themselves.”

“Provide essential services for all.”

“keep people safe and healthy”

“ensuring all it's residence are safe and provide services that meet their ever changing needs”

“ignore central government.Do your best for the people with the resources you have.”

Education:

“Supports the education of all Kirklees residents”

“Provide good quality education”

“Ensuring children get a fantastic education”

“sets the standard by encouraging,training and guiding”

“Providing good education for the young”

“Ensure that education is one of it's top priorities !!!”

Environment:

“Taking care of public spaces. (including grass cutting)”

“Looking after the environment in which we live, i.e. litter, lighting, highways etc.”

“They make Kirklees a fabulous place to live work and visit!”

“Protects our local environment”

Safe Communities:

“Making sure that the communities are safe and happy.”

“Ensuring a safe friendly and supportive environment for all residents.”

“Community cohesion”

“make sure that the Kirklees area stays safe and productive”

Roads:

“Maintain the ROADS”

“Highway maintainance”

“Keeping roads in a good condition (this could be better) so we don't all grind to a halt.”

“keep the roads maintained and safe. eg gritted”

Others (inc. general, economy, housing, culture):

“Offering experiences and resources to the public through its great museums, galleries and libraries”

“Collect Council Tax”

“Be a central point of contact”

“Concentrate on things that really matter”

“Helping people with council homes and repairs”

“Supporting growth and development of Huddersfield e.g. growth of the University.”

Budget Consultation:

It's time to talk about the budget 2016-17

Equality Impact Assessments

EQUALITY IMPACT ASSESSMENTS [EIA] TO SUPPORT BUDGET

Below is a list of all the budget line proposals. The list gives a description of the budget proposal and indicates whether an EIA is attached to each budget line.

A full list of the Equality Impact Assessments can be found at:

<http://www.kirklees.gov.uk/you-kmc/deliveringServices/impactAssessments/impactassessments.asp>

A signposting link to these EIAs has been created from the main budget website pages and the main equality and diversity web pages.

Index of equality impact assessments, 2015-16

This index of equality impact assessments (EIAs) form part of budget proposal considerations.

The index is divided into directorates and service areas. The order of each titled assessment follows that of the budget book.

1) *Early Intervention, Prevention and Social Productivity*

- **EPS1 Early Needs Special Educational Needs (SEN) Support including Portage Service**
 - [EPS1 EIA Stage 1.xlsx \(34.81Kb\)](#) - Updated 26 Oct 2015
 - [EPS1 EIA Stage 2.doc \(55.81Kb\)](#) - Updated 26 Oct 2015
- **EPS2 International New Arrivals**
 - [EPS2 EIA Stage 1.xlsx \(34.15Kb\)](#) - Updated 26 Oct 2015
- **EPS3 Young People's Service**
 - [EPS3 EIA Stage 1.xlsx \(35.24Kb\)](#) - Updated 26 Oct 2015
 - [EPS3 EIA Stage 2.doc \(48.13Kb\)](#) - Updated 26 Oct 2015
- **EPS4 Early Intervention & Targeted Support**
 - [EPS4 EIA Stage 1.xlsx \(34.71Kb\)](#) - Updated 26 Oct 2015
 - [EPS4 EIA Stage 2.doc \(48.13Kb\)](#) - Updated 26 Oct 2015
- **EPS5 Gateway to Care (Children)**
 - [EPS5 EIA Front Cover.doc \(54.27Kb\)](#) - Updated 26 Oct 2015
- **EPS6 Children with disability - young people's activity team (YPAT)**
 - [EPS6 EIA Stage 1.xlsx \(33.22Kb\)](#) - Updated 26 Oct 2015
- **EPS7 Assessment Care & Management**
 - [EPS7 EIA Front Cover.doc \(54.27Kb\)](#) - Updated 26 Oct 2015
 - [EPS7 EIA Stage 1.xlsx \(35.69Kb\)](#) - Updated 26 Oct 2015
- **EPS8 Gateway to Care (Adults)**
 - [EPS8 EIA Front Cover.doc \(54.27Kb\)](#) - Updated 26 Oct 2015
 - [EPS8 EIA Stage 1.xlsx \(35.61Kb\)](#) - Updated 26 Oct 2015
- **EPS9 Supporting People**
 - [EPS 9 EIA Stage 1.xlsx \(34.63Kb\)](#) - Updated 26 Oct 2015
 - [EPS 9 EIA Stage 2.doc \(58.88Kb\)](#) - Updated 26 Oct 2015
 - [EPS 9 EIA Stage 3.doc \(64Kb\)](#) - Updated 26 Oct 2015
 - [EPS 9 Front Cover.doc \(50.69Kb\)](#) - Updated 26 Oct 2015
- **EPS10 Community Liaison**
 - [EPS 10 EIA Stage 1.xlsx \(36.16Kb\)](#) - Updated 26 Oct 2015
 - [EPS 10 Front Cover.doc \(51.2Kb\)](#) - Updated 26 Oct 2015
- **EPS11 Access to Services - Customer Service Centres**
 - [EPS11-1 EIA FrontCover.doc \(50.18Kb\)](#) - Updated 26 Oct 2015
 - [EPS11-1 EIA Stage 1-CCRC.xlsx \(35.63Kb\)](#) - Updated 26 Oct 2015
 - [EPS11-2 EIA Front Cover.doc \(51.71Kb\)](#) - Updated 26 Oct 2015
 - [EPS11-2 EIA Stage 1.xlsx \(34.52Kb\)](#) - Updated 26 Oct 2015

- **EPS12 Engaging Communities & Building Community Capacity**
 - [EPS12 EIA Stage 1.xlsx \(34.17Kb\)](#) - Updated 26 Oct 2015
- **EPS13 Voluntary Sector Support**
 - [EPS13 EIA Front Cover.doc \(102.4Kb\)](#) - Updated 26 Oct 2015
 - [EPS13 EIA Stage 1.xlsx \(33.3Kb\)](#) - Updated 26 Oct 2015
 - [EPS13 EIA Stage 2.doc \(54.27Kb\)](#) - Updated 26 Oct 2015

2) Economic Resilience

- **ER1 Learning & Skills Post 16 Service**
 - [ER1 EIA Stage 1.xlsx \(34.43Kb\)](#) - Updated 26 Oct 2015
- **ER2 Connexions**
 - [ER2 EIA Stage 1.xlsx \(34.56Kb\)](#) - Updated 26 Oct 2015

3) Children's Directorate

- **CH2 Education for vulnerable children services including special educational needs (SEN)**
 - [CH2a EIA Stage 1.xlsx \(34.05Kb\)](#) - Updated 26 Oct 2015
 - [CH2b EIA Stage 1.xlsx \(34.07Kb\)](#) - Updated 26 Oct 2015
 - [CH2c EIA Stage 1.xlsx \(34.07Kb\)](#) - Updated 26 Oct 2015
 - [CH2d EIA Stage 1.xlsx \(34.08Kb\)](#) - Updated 26 Oct 2015

4) Adults Directorate

- **AD1 Assessment & Care Management**
 - [AD1 EIA Front Cover.doc \(54.27Kb\)](#) - Updated 26 Oct 2015
 - [AD1 EIA Stage 1.xlsx \(36.74Kb\)](#) - Updated 26 Oct 2015
- **AD2 (formerly AD3) Selfdirected Support (SDS) - Direct Payments & Commissioned Services**
 - [AD2 EIA Front Cover.doc \(55.3Kb\)](#) - Updated 26 Oct 2015
 - [AD2 EIA Stage 1.xlsx \(36.12Kb\)](#) - Updated 26 Oct 2015
- **AD3 (foremerly AD4) SDS - Direct payments & Commissioned Services (Learning Disability Care Packages)**
 - [AD3 EIA Stage1.xlsx \(36.32Kb\)](#) - Updated 26 Oct 2015
 - [AD4 EIA Front Cover.doc \(55.3Kb\)](#) - Updated 26 Oct 2015
- **AD4 (formerly AD5) SDS - Direct payments & Commissioned Services (Mental Health Care Packages)**
 - [AD4 EIA Front Cover.doc \(55.3Kb\)](#) - Updated 26 Oct 2015
 - [AD4 EIA Stage1.xlsx \(36.4Kb\)](#) - Updated 26 Oct 2015
- **AD5 (formerly AD6) SDS - Independent Sector Homecare**
 - [AD5 EIA Front Cover.doc \(160.26Kb\)](#) - Updated 26 Oct 2015
 - [AD5 EIA Stage1.xlsx \(35.15Kb\)](#) - Updated 26 Oct 2015
- **AD6 (formerly AD7) SDS - Independent Sector Homecare**
 - [AD6 EIA Front Cover.doc \(160.26Kb\)](#) - Updated 26 Oct 2015
 - [AD6 EIA stage 1.xlsx \(36.34Kb\)](#) - Updated 26 Oct 2015
- **AD7 (formerly AD10) In-house Residential Services - Learning Disability**
 - [AD7 EIA Front Cover.doc \(54.27Kb\)](#) - Updated 26 Oct 2015
 - [AD7 EIA Stage1.xlsx \(35.11Kb\)](#) - Updated 26 Oct 2015
- **AD8 (formerly AD12) Reablement**
 - [AD8 EIA Front Cover.doc \(159.74Kb\)](#) - Updated 26 Oct 2015
 - [AD8 EIA Stage1.xlsx \(34.79Kb\)](#) - Updated 26 Oct 2015
- **AD9 (formerly AD14) Demand Led Activity -High Risk**
 - [AD9 EIA Front Cover.doc \(54.78Kb\)](#) - Updated 26 Oct 2015
 - [AD9 EIA Stage 1.xlsx \(35.92Kb\)](#) - Updated 26 Oct 2015
- **AD10 (formerly AD15) Demand Led Activity - Very High Risk**

- [AD10 EIA Front Cover.doc \(55.3Kb\)](#) - Updated 26 Oct 2015
- [AD10 EIA Stage 1.xlsx \(35.99Kb\)](#) - Updated 26 Oct 2015
- **AD11 (formerly AD19) Other Commissioning Infrastructure**
 - [AD 11 EIA Stage 1.xlsx \(34.26Kb\)](#) - Updated 26 Oct 2015
 - [AD 11 Front Cover.doc \(50.69Kb\)](#) - Updated 26 Oct 2015
- **AD12 (formerly AD21) Management & Regulatory Functions**
 - [AD12 EIA Front Cover.doc \(54.78Kb\)](#) - Updated 26 Oct 2015
 - [AD12 EIA Stage1.xlsx \(34.29Kb\)](#) - Updated 26 Oct 2015

5) Place Directorate

- **PL11 Schools Facilities Management - School Transport**
 - [PL11b EIA STage 1 School Transport \(procurement savings\).xlsx \(34.07Kb\)](#) - Updated 26 Oct 2015

6) Resources Directorate

- **RE7 Welfare & Complementary Benefits**
 - [RE7 EIA Front Cover - payment of benefit - postage, packing central mailing.doc \(87.04Kb\)](#) - Updated 26 Oct 2015
- **RE8 Payment of Benefits - Social Fund & Local Welfare Provision**
 - [RE8 EIA Stage 1 - Local Welfare Provision.xlsx \(34.32Kb\)](#) - Updated 26 Oct 2015

7) Communities, Transformation and Change Directorate

- **CT1 (formerly CT2) Policy Unit**
 - [CT1 EIA Stage 1.xlsx \(34.24Kb\)](#) - Updated 26 Oct 2015
- **CT2 (formerly CT3) Organisational Change**
 - [CT2 EIA Stage 1.xlsx \(34.23Kb\)](#) - Updated 26 Oct 2015
- **CT3 (formerly CT4) Human Resources**
 - [CT3 EIA Front Cover.doc \(50.69Kb\)](#) - Updated 26 Oct 2015
 - [CT3 EIA Stage1.xlsx \(34.78Kb\)](#) - Updated 26 Oct 2015
- **CT4 (formerly CT5) Communications & Marketing**
 - [CT4 EIA Stage 1.xlsx \(34.38Kb\)](#) - Updated 26 Oct 2015
- **CT5 (formerly CT6) Management & Regulatory Functions**
 - [CT5 EIA stage 1.xlsx \(34.11Kb\)](#) - Updated 26 Oct 2015

8) Public Health Directorate

- **PH1 (formerly PH3) Health Protection - Infection Prevention & Control (IPC)**
 - [PH1 EIA Stage 1.xlsx \(34.02Kb\)](#) - Updated 26 Oct 2015
- **PH2 (formerly PH8) Miscellaneous - Better Health at Work**
 - [PH2 EIA Stage 1.xlsx \(33.99Kb\)](#) - Updated 26 Oct 2015
- **PH3 (formerly PH9) Employee Healthcare**
 - [PH3 EIA Stage 1.xlsx \(34Kb\)](#) - Updated 26 Oct 2015
- **PH4 (formerly PH10) Emergency Planning - Resilience & Response**
 - [PH4 EIA Stage 1.xlsx \(33.94Kb\)](#) - Updated 26 Oct 2015

Budget Consultation:

It's time to talk about the budget 2016-17

Additional comments received:

2 received, via email to consultation@kirklees.gov.uk

Dear Sir or Madam,

I wish to make the following observations about the Budget Consultation:-

- 1) some of the questions do not consider fully the needs of the most needy, one of the three priorities claimed by Kirklees e.g People should be willing to pay a small extra amount of money for these services that don't usually have a charge /People should not be asked to pay extra for these council services that don't usually have a charge does not offer the option for exemption from payment of those who cannot afford payment. With a proper scheme to ensure that those on low incomes are not excluded from using the service, charges may be acceptable but without such provision charges would create two classes of resident. The question about centralising resources only allows me to make a personal answer: as a concerned citizen I should consider the needs of those who cannot travel easily:similarly the question on new technology.
- 2) Some questions are far too simplistic e.g. the question on topping up the budgets of other services suffering from cuts. Far more detail of the effects of cuts to other services is required before being able to answer the question.
- 3) The question about parental responsibility is simplistic: it does not tackle the issue that some parents cannot fulfill their responsibilities, although they wish they could, and so are reliant upon council services.
- 4) The final question about disabled people cannot be polarised in such a manner: of course everything should be done to foster independence but certain disabilities require that things are done for people as they are unable, even with assistance, to do things for themselves.

The Community Challenge appears to be promoting volunteering, which, of course should be encouraged. However, I see a great danger when services provided by the Council are replaced by ones on a voluntary basis: there is the great risk that provision of service will be unequal, with those most in need not receiving what they currently do whilst others, less in need, do receive support. Voluntary service would need centralised co-ordination, something to which volunteers may object, preferring to work in their own locality. Further, services delivered voluntarily cannot be guaranteed (as they are dependent upon volunteers) so reducing the quality of the service and creating unnecessary concern for those dependent upon those services.

I am most disappointed that Kirklees has not made more public protest about the draconian effects of cuts imposed by central government. As last year, there was no opportunity in the budget questionnaire to voice one's opinion of favouring an increase in Council Tax above 1.9% i.e. through referendum to maintain the level of services. I appreciate that a referendum involves cost but the budget consultation would have provided an indication of likely response at no additional cost. Central government will claim an electoral mandate for further reductions in local government funding but that mandate is based only on the Conservative manifesto which did not detail the effects of such cuts and was only approved as a complete package. Significantly, almost certainly, the Government cannot claim majority support within the Kirklees area. I would argue that demonstration of the level of support for services within Kirklees (and co-ordinated with other Councils) would provide a strong counter-argument to that being presented by Westminster.

Yours faithfully,

Hello,

Having read an article entitled "Council News, which appeared on braille pages three to six of the Winter 2015 edition of the Kirklees Together magazine - which I received through the post this morning - I felt inspired to participate in the 2015 Budget consultation. The article states that participating in the consultation "will help your councillors make decisions about your local services". My sense of urgency was heightened by the following extract: "Hurry – the challenge and consultation close on 6 December.

Haste-post-haste I visited the It's Time to Talk website, and activated the link entitled "Budget Consultation". My enthusiasm for participating in the consultation began to evaporate at the conclusion of my reading of the first question. It continued it's course of evaporation until my reading of the third question was complete. Then, my sense of enthusiasm was replaced by a sense of deflation, for it is impossible for me, or any Kirklees resident who intends to participate thoughtfully in the consultation, to answer the questions in a manner that to a degree of reasonable accuracy, reflects their views.

In each question, the participant is asked to choose between two statements.

Question 1, Statement 1: "The council should prioritise maintaining services that are used by most people or that all residents benefit from". **How is the benefit to residents calculated?**

Statement 2: "The council should prioritise maintaining services for the most vulnerable adults and children in Kirklees". "The most vulnerable" people are not defined.

The question does not accommodate the view that some services that match each definition should be kept, and others shouldn't. I may support the provision of some services to people the council considers vulnerable, but I may oppose the provision of other services targeted at that demographic.

Question 2 asks whether people should have to pay a charge for services the council considers "non-essential" which are usually free. It does not accommodate participants who may think the council should introduce charges for some of the services but keep others free.

The third question asks whether the participant would be prepared to make a voluntary financial donation to services that people use occasionally. I am astonished that such a question would be included in a local authority consultation.

To select the first statement would be to disregard most important factors that can influence one's decision, such as the amount of money one has about one's person or even in one's bank account at the time of using the service, and one's perception of the quality of the service one was provided. Participants can only have their views reflected accurately by choosing the first statement, if their presumptions about their ability to pay and the quality of the services they receive are correct.

If participants select the second statement, they cannot state their reasons. This means that whom so ever analyses the submissions will not know whether the statement was selected for financial or ethical reasons.

Considering the problems I have identified in this feedback, I am not convinced that participating in the consultation will help my councillors make decisions about my services. I am however, certain

that the consultation has been written in a most unaccommodating manner, that it excludes Kirklees residents because of their legitimate opinions, and has the potential to mislead councillors and council staff as to the opinions of those Kirklees residents, who despite the problems I have identified, do participate.

I insist that the consultation is withdrawn and replaced with a new, accommodating consultation, in which people can participate and have their opinions accurately reflected.

I have provided a copy of this feedback to all my local councillors.

Regards,